



## Performance Warranty

Industrial Product Formulators of America, Inc., (hereinafter Formulators), warrants its Hydro-Seal products free from defects in material and workmanship for a period of five (5) years when properly installed (see installation instructions), and not to delaminate due to moisture levels not to exceed 8lbs, 10lbs, 12lbs/1000sf per 24hrs, pH 10.0, 11.0 and 12.0 and in-situ relative humidity of 85% dependent on the combination of coating and adhesive (shelf life limited to one year from date of manufacture, stored in an unopened container at 70°F), certified by a series of tests performed in accordance with ASTM F1869, F710 and F2170.

This warranty applies to the installation of flooring with the recommended Hydro-Seal adhesive. Failure to follow specified instructions completely will void warranty. This warranty applies to standard flooring installations over concrete prepared per ASTM F710, for exotic flooring materials consult the Hydro-Seal technical department for warranty consideration.

Formulators excludes and will not pay consequential or incidental damages under this warranty. All remedies shall extend to the replacement of finished flooring materials and adhesive in affected areas only, and as determined by Formulators.

This warranty does not extend to or cover failures from conditions resulting from topical sources, (i.e., sink overflow, leaky plumbing, excessive water damage from building use, improper floor care and improper use of high alkaline cleaners), under slab sources, (i.e., hydrostatic pressure), uneven subfloors beyond the manufacturer's and Formulators specifications and tolerances, unapproved subfloor materials, improper material selection, improper substrate preparation, improper preparation technique, improper installation methods, or complaints relative to defects of the flooring material. Formulators will not be responsible for structural failure, seismic action, vapor emissions above warranted limits as described herein. Furthermore, Formulators will not pay damages resulting from inadequate installation process, (i.e., loss of bond due to dimensional characteristics developed from poor acclimation of flooring, telegraphing of trowel marks through the flooring material, improper trowel selection), discoloration due to moisture, topically applied alkaline penetrations, seam failures or voids, tears, rips, misapplied curing compounds, lack of curing compound removal, limited surface porosity from hard steel trowel finish, residual mold release, delamination of leveling or patching compounds, excessive porosity from poorly/improperly mixed cementitious skim and any other condition beyond the control of Formulators and unrelated to the integrity of the adhesive.

Formulators reserves the right to physically inspect and determine the cause for each claim. All claims repaired and/or replaced prior to inspection will void the warranty. In the event of an adhesive bond failure judged to be so, solely by a qualified independent testing agency of Formulators choosing and paid for by the installer, Formulators will repair or replace at its discretion that section of floor judged to have failed including standard labor costs. Written notice of any such claim must be received in writing within the five year warranty. This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered.

The suitability of this product for an intended use shall be solely the users responsibility. Formulators makes no warranty of merchantability or fitness for a particular application, installation or purpose. No other warranty is expressed or implied.

